



Tomorrow's Technology **TODAY**



CallTrack User Guide

How CallTrack works

CallTrack groups call and fax charges on your phone bill according to codes you choose. You are prompted to dial a code whenever you make a chargeable call. A chargeable call is one outside your local calling area or to a mobile or 0900 number.

Choose one of two CallTrack options

CallTrack

- Select a number from one to four digits for each code. This is your CallTrack code. You can choose up to eight different CallTrack codes.
- Assign a name to each code (e.g. John, Kim, Mary). The name and CallTrack code will be listed on your phone bill together with any chargeable calls assigned to that code.

Private CallTrack

With this option, different people in your household can have their own private code. Instead of a CallTrack code, each person selects a four-digit PIN. This CallTrack PIN will not appear with their name on your phone bill.

Using CallTrack

When making a chargeable call:

- dial the required telephone number
- enter your CallTrack code or PIN at the voice prompt

Your call is connected as soon as your CallTrack code or PIN is confirmed (this just takes a second).

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